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VIP-Gateway USER GUIDE

OI313A 1/06

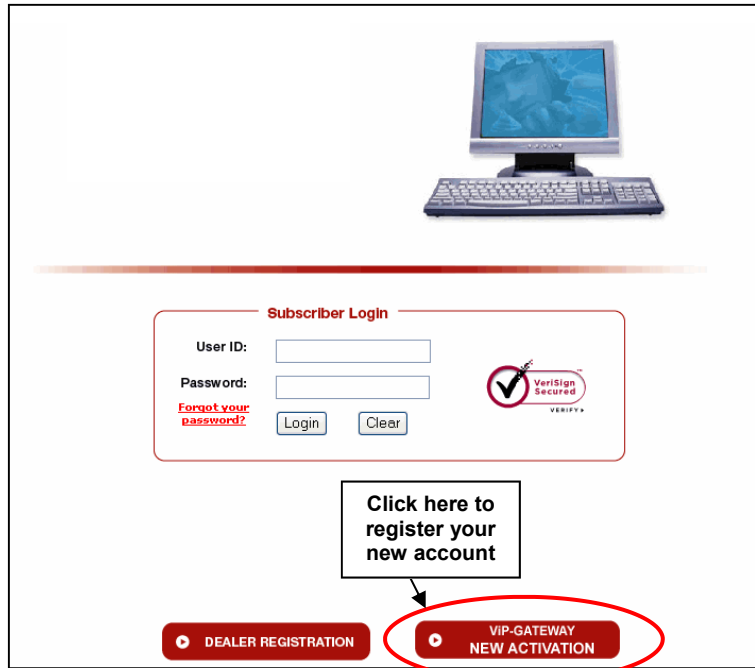
NEW ACTIVATION

1. To activate your new **VIP Gateway Video** account, simply enter the following Internet address in your Web browser:

<https://www.videoalert.net/>

...and the following webpage appears:

For new accounts, click on the **New Activation** link, as shown in image at right.



2. In the section entitled "**VIP-Gateway Activation**", enter your **VIP Gateway MAC Address Number** (supplied by your installer), then click the **Next** button to start your **VIP Gateway Video** service.



VIP Gateway MAC Address Number	0 0 0 9 B 5 _ _ _ _ _
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- In the section entitled "**Subscriber Details**", type your name, address, telephone number and other information in the appropriate fields as shown in the image at right.

NOTE: All field descriptions marked with an asterisk (*) **must** be completed, and are as follows:

- *First Name*
- *Last Name*
- *Telephone*
- *Email address*

- In the section entitled "**Security Credentials**", designate your own unique **User ID** and **Password** to be used for all future access to your account.

Enter your **Password** twice (in the **Password Verification** field), to ensure it is typed correctly.

Check the box marked "**Autodetect 'Best Video Viewer' for your PC and Internet Connection**" for the software to automatically select the most efficient video viewer and connection speed each time you logon.

Click **Next** to continue.

- The section entitled "**Confirmation**" verifies all information entered in step 3 and 4.

Be sure to check the accuracy of the information displayed, and if changes are required, click the **Prev** button to edit any previously entered information.

When you are sure the information displayed is correct, click the **Update** button to complete your new account activation procedure.



If you forget your password, click the "**Forgot Your Password?**" link on the **Subscriber Login** screen and an email with your password will be sent to the email address entered in step 3.

New Activation (2/3)
Home

Subscriber Details

Assigned Subscriber Number: NAPC427075 VIP-Gateway MAC Number: 000985100000

* Required Fields

Enter VIP-Gateway Description or Friendly Name:

*First Name: <input type="text"/>	*Last Name: <input type="text"/>
Address: <input type="text"/>	City: <input type="text"/>
State: <input type="text"/>	Zip Code: <input type="text"/>
Country: <input type="text"/>	
*Telephone: <input type="text"/>	*Email: <input type="text"/>
Mobile: <input type="text"/>	Facsimile: <input type="text"/>

Security Credentials

Enter below the desired User Identification and Password to access your services.

*User ID: <input type="text"/>
*Password: <input type="text"/>
*Password Verification: <input type="text"/>

Autodetect the "Best Video Viewer" for your PC and Internet Connection

[Next →](#)

New Activation (3/3)
Home

Confirmation

Assigned Subscriber Number: NAPC427075 VIP-Gateway MAC Number: 000985100000

Dear Your Last Name Your First Name,

Please confirm the information below and press "Update" to complete your VIP-Gateway Activation!

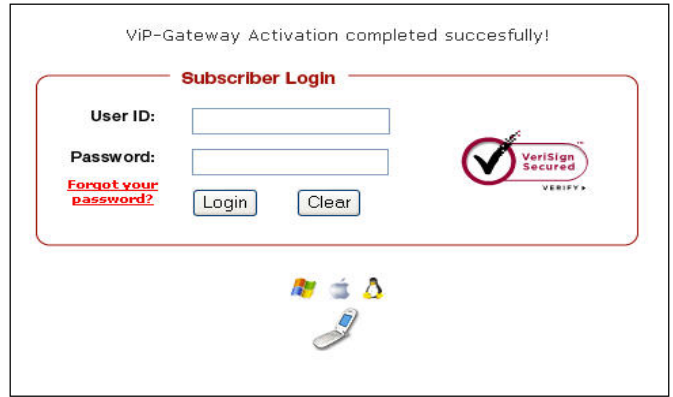
* Feel free to go back (Prev) to make any changes

User ID:	<input type="text" value="test4"/>
Email:	<input type="text" value="eiei@napcosecurity.com"/>
Address:	<input type="text"/>
Telephone:	<input type="text" value="631-555-1234"/>

[← Prev](#) [Update](#)

6. Update is complete when the **Subscriber Login** screen shown at right appears, indicating you have successfully activated your new VideoAlert.net account, and you can login at any time.

To login, enter your **User ID (Username)** and **Password** selected in step 4, then click **Login** to continue.

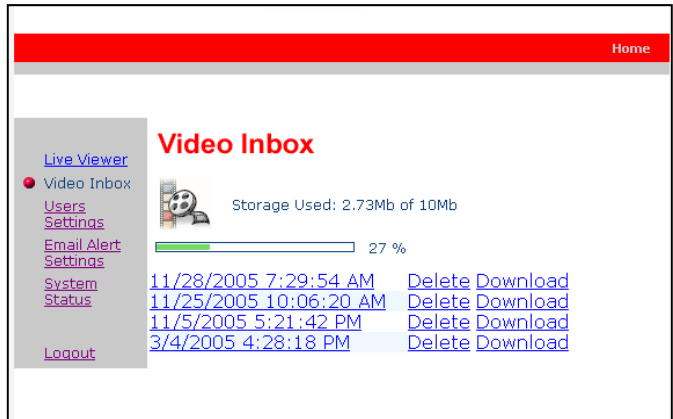


7. Upon login, the Video Inbox screen appears as shown in the image at right. For new accounts, the **Video Inbox** will be empty, as displayed in this image.

From here, you can

- View the **Live Viewer**
- View the **Video Inbox**
- View User **Settings**
- View and modify **Email Alert settings**.
- **Logout**

Click **Live Viewer** to view video screens assigned to your **VIP Gateway Video** account.



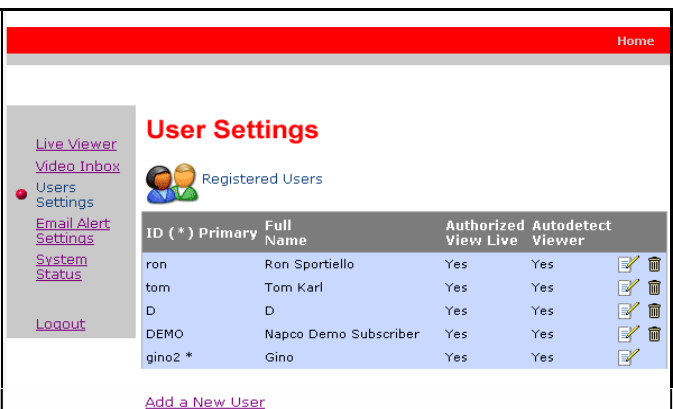
8. Click **Go Back to Video Inbox** and then click on **User Settings** and the next **User Settings** screen appears. Any registered user ID will be listed, together with other account attributes, as displayed in the image at right.



Only the Primary User (the User that activated the VIP-Gateway account) has access to User settings.

Edit a user by clicking the pencil and pad icon on the right in the **User Settings** screen (see User Detail screen below).

Delete a User by clicking on the garbage can icon



- Click **Add a New User** and the **User Details** screen opens, allowing you to add new users in the fields shown.

Note: All fields are required.

Enable (check) **Authorize Live Video Review** if to allow the user to view live video sat any time.

Enable **Receive Alerts and Review Stored Videos** to allow notify the User via email when a triggered event occurs and review stored video.

By default, **Auto-detect "Best Video Viewer..."** should always be enabled.

Click **Update** to add the new user and return to the previous screen, or click **Prev** to cancel and return to the previous screen.

- Click **Email Alert Settings** to enter the Email address of those Users you wish to notify when via email when a triggered event occurs and review stored video. The system supports a maximum of 5 Users, including the Primary User.

You may also enter the subject you would like the User to see on the subject line of the email, as well as text in the message body.



Only the Primary User (the User that activated the VIP-Gateway account) has access to email settings.

User Details

Full Name:

Email:

Authorize Live Video View

Receive Alerts and Review Stored Videos

Autodetect "Best Video Viewer" for your PC and Internet Connection

Security Credentials

User ID:

Password:

Password Verification:

* All Fields Are Required

Update
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Email Alert Settings

*Primary Receptient:

CC1. Email Receptient:

CC2. Email Receptient:

CC3. Email Receptient:

CC4. Email Receptient:

*Leave blank to disable ALL email alerts reception

Customize Email Content

Subject:

Message Body:

Update